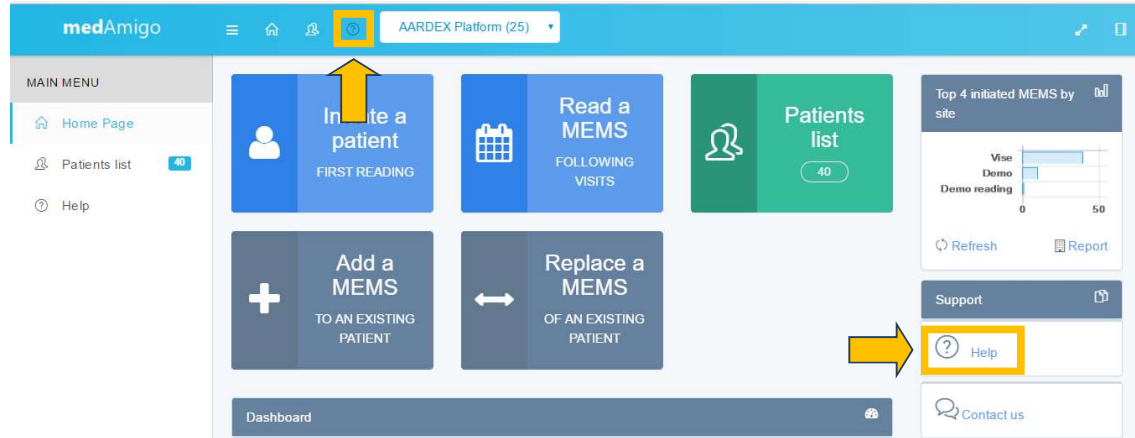
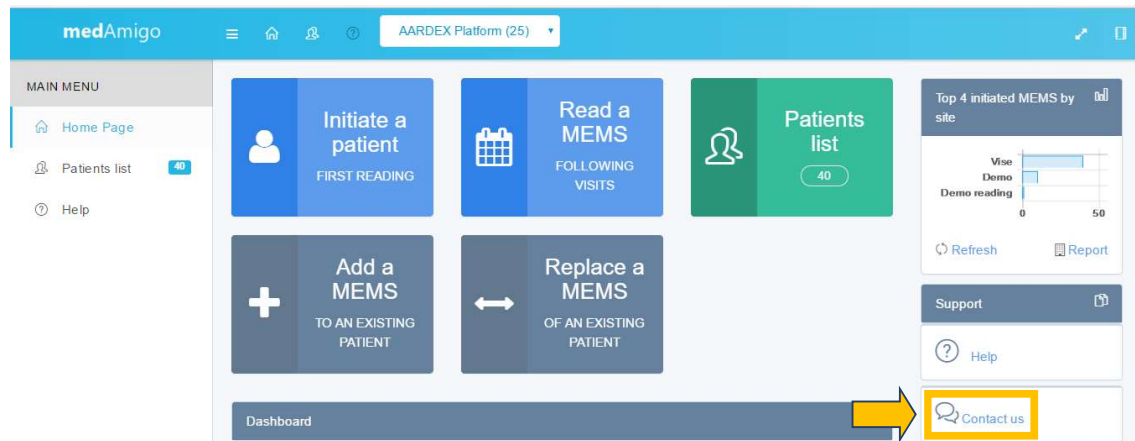


Getting support

1. **Support documents** are available in the **Help Section** upon login to the website.



2. For any support please use the **Contact us** (recommended)



3. If you cannot login to medAmigo, please send an email to techsupport@aardegroupp.com

➤ Please provide us with the following information when contacting us:

- Name and organization, site number
- Configuration of your system (operating system, internet browser version)
- Clear explanation of the issue
- Patient/ serial number of the MEMS on which the issue occurs